

# **THE WB NATIONAL UNIVERSITY OF JURIDICAL SCIENCES**

## **CERTIFICATE COURSE ON CONSUMER LAW**

**About the course:** Consumer protection law is an age old concept, but in the last few decades there has been a significant development in this branch of law. Globalization, market-dominated economy, information revolution and development of consumer consciousness to ensure maximum value for money are all responsible for the phenomenal advancement in consumer law. The Indian legal framework on consumer protection has also undergone a sea of change with the introduction of the Consumer Protection Act in 1986. After 25 years of incorporation this legislation stands as a cornerstone in upholding the consumer rights and reducing their vulnerability by way of consumer education and awareness. With the contemporary expansion in the field of consumer law in mind, it necessitates for increasing consumer education. WBNUJS Kolkata, supported by the Department of Consumer Affairs, Govt. of India, has therefore introduced this Certificate Course on Consumer Law to promote education of citizens on the topic of consumer law, consumer rights and various beneficial provisions introduced by Consumer Protection Act to ensure consumer justice. The Course is designed to provide an overview of Consumer Protection Act along with information about the consumer forums created for speedy and efficacious resolution of consumer disputes.

### **Important dates relating to the course:**

- **Deadline for receipt of application and short listing of candidates: August 14, 2015**
- **Date of intimation to selected candidates: August 25, 2015**
- **Start Date of the program: September 12<sup>th</sup> 2015 (Saturday)**
- **Publication of Results: November 15, 2015**

### **Course components**

- Global movement for consumer protection
- Introduction to Consumer Protection in India
- Salient features of the Consumer Protection Act 1986
- Consumer Rights and its enforcement
- Consumer Forums and its procedures
- Deficiency of Service

**Faculty:** The course will be taught by the WBNUJS faculties: WB NUJS has a pool of very diverse and super specialized faculties having educational qualifications from leading international and national universities and wide range of publication.

**Course duration:** Four weeks

**Qualification required:** Completed Higher Secondary (10+2) education.

**Study Kit and Certificate:** The enrolled candidates will be provided a study kit containing materials and information on the various topics to be covered under the course; course schedule; identity card; copy of the Consumer Protection Act 1986; writing pad and pen. Also candidates who successfully complete the course will award a certificate at the end of the program.

**Library access:** Enrolled candidates are entitled to have access to NUJS library on all working days for the entire duration of the course for reference. The candidates have to produce their course identity card at the entry point of the NUJS library.

**Contact classes:** 6 hours per week on every Saturday for four weeks. Attending the contact classes is mandatory.

**Marks allocation:** Total marks would be 100.

**Passing marks:** Minimum 40% of marks must be obtained by the candidates to pass.

**Examination:** The final examination would be conducted on the fourth week of 100 marks. The examination paper will contain both objective and subjective type questions.

**Fee structure:**

<b>Sl. No.</b>	<b>Fee head</b>	<b>Amount</b>
1.	Application fee	Rs. 1000
2.	Registration & Examination fee	Rs. 1500
3	Total	Rs. 2500

**Note:** The application fee must be sent along with the application form. The registration and examination fee must be paid prior to the beginning of classes. Fees once paid would not be refunded.

**Guidelines on Application and Payment of Application Fee:**

Candidates must make the payment of fee by way of demand draft for Rs. 1,000/- (Rupees One thousand only) drawn in favor of 'WBNUJS' payable at Kolkata. The filled in application form along with the demand draft must be sent to the contact address given below. Mention your name and contact number in the backside of the demand draft.

**Contact Address:**

**Course Coordinator, Certificate Course on Consumer Law  
The WB National University of Juridical Sciences  
12 LB Block, Sector III, Salt Lake  
Kolkata - 700098,  
West Bengal, INDIA  
Phone: +9133 - 23357379 / 0534 / 0765**